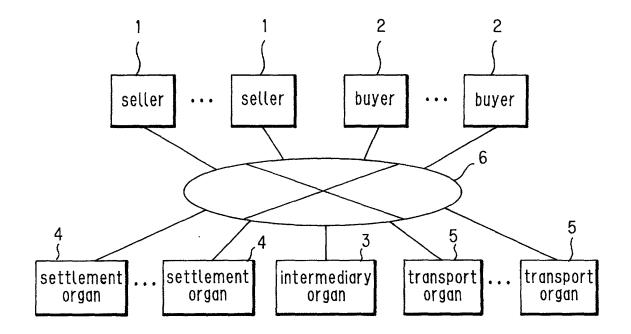
FIG. 1



F16.2

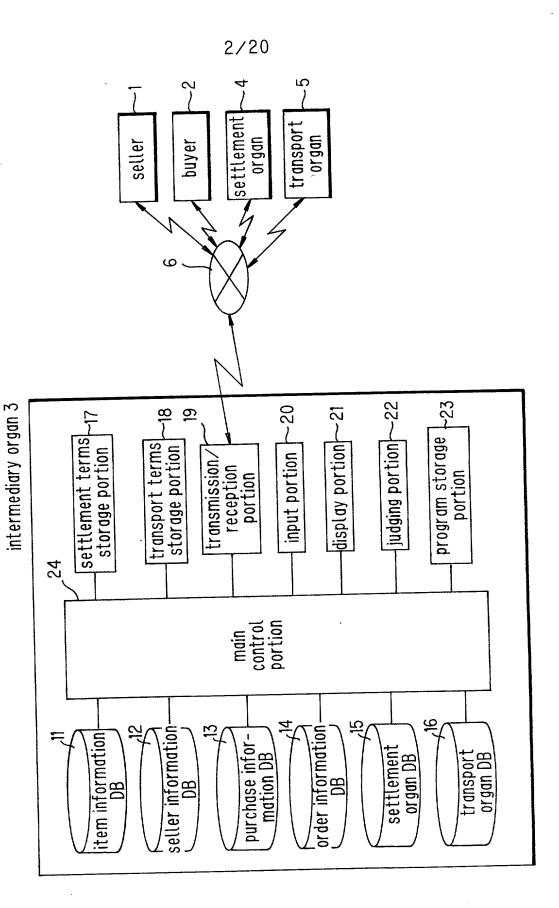


FIG.3

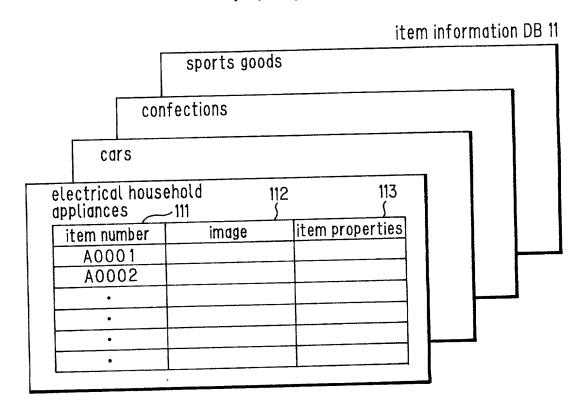
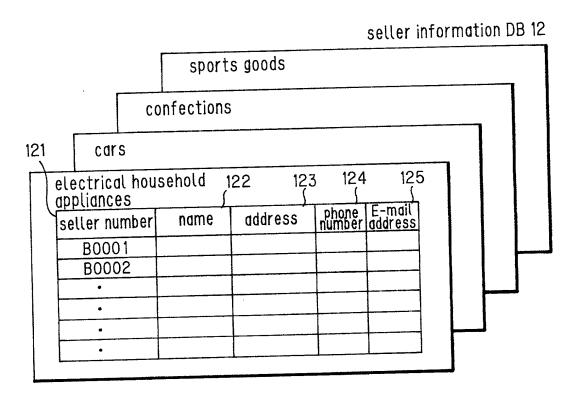
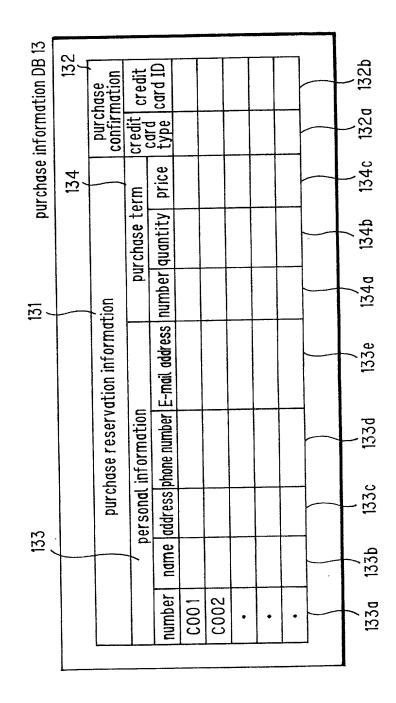


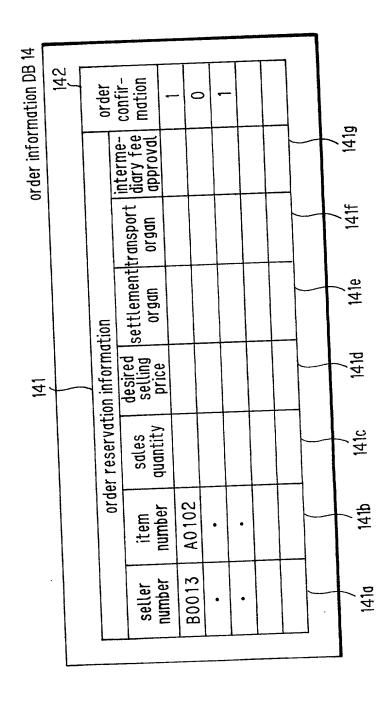
FIG.4

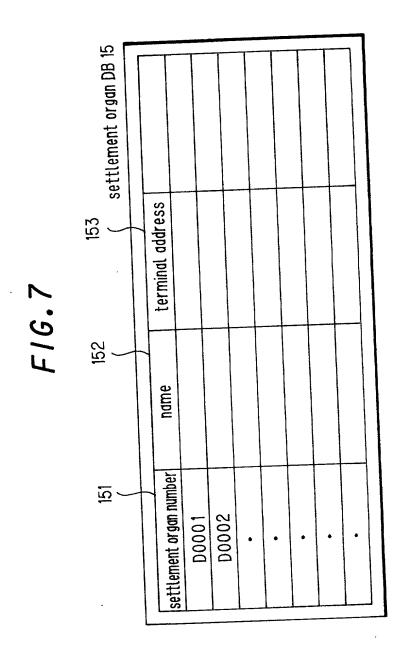


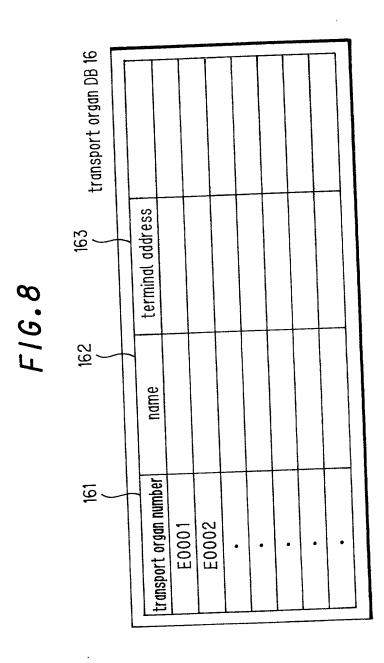
F16.5



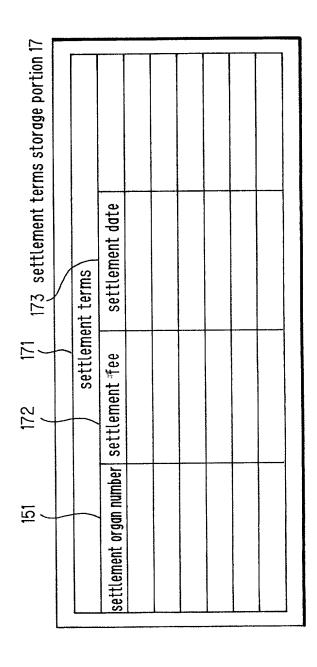
F16.6



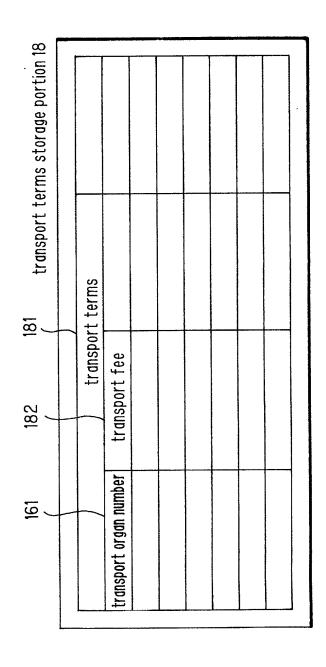




F16.9

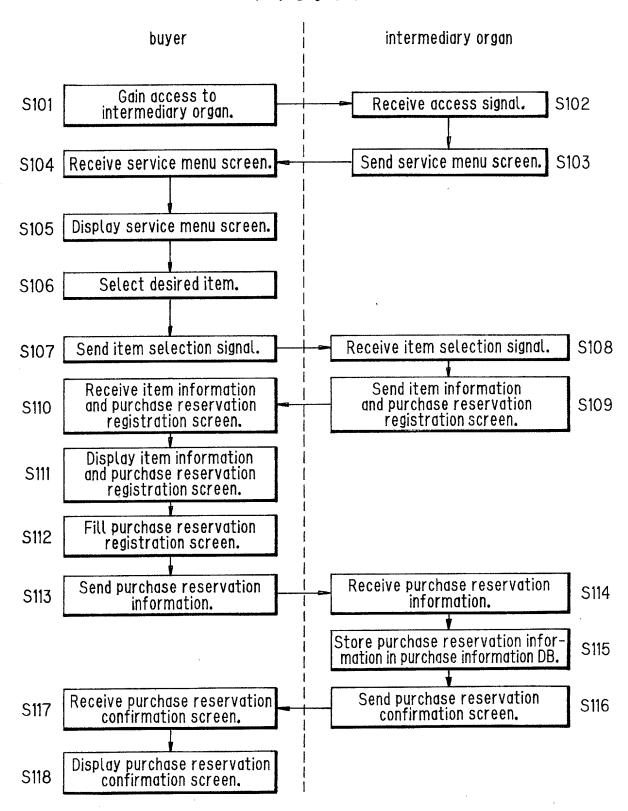


F16.10



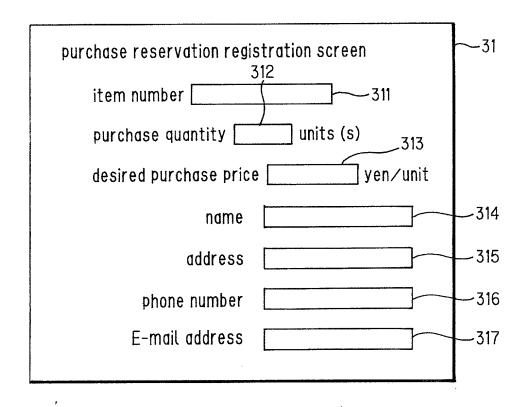
11/20

FIG. 11

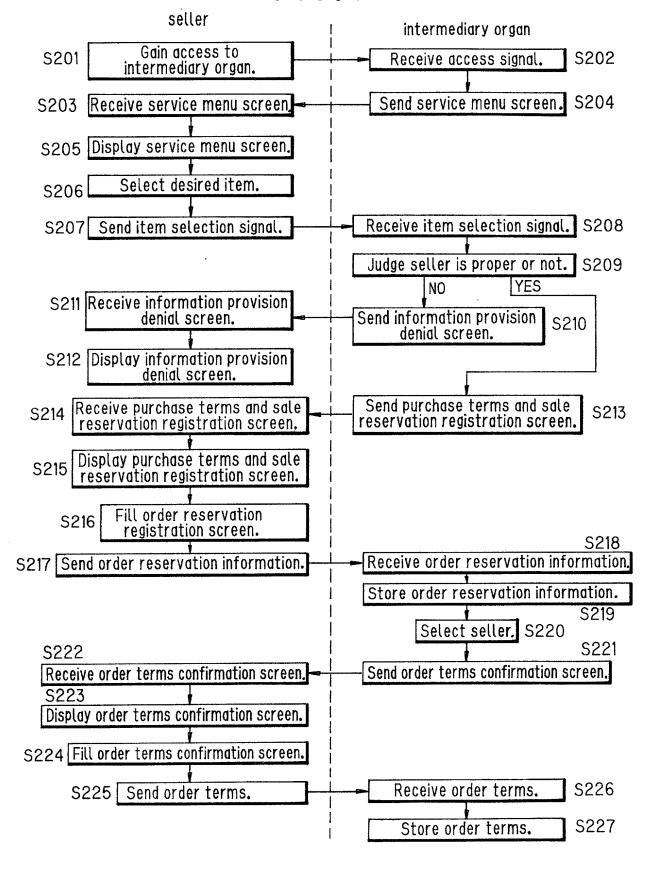


service menu screen	30
301a electrical household 301 appliances	
302a — cars — 302	
3 0 3a — confections — 303	
304a osporting goods 304	

FIG. 13



 $F^{13/20}$



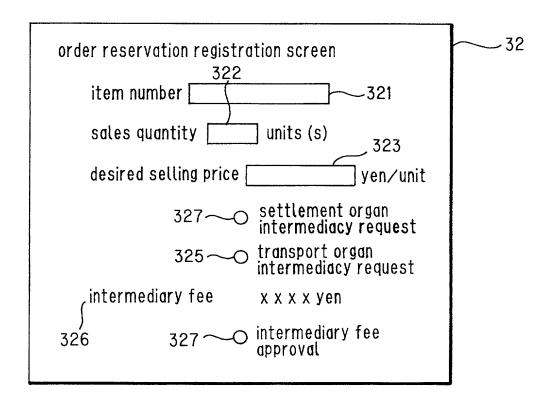
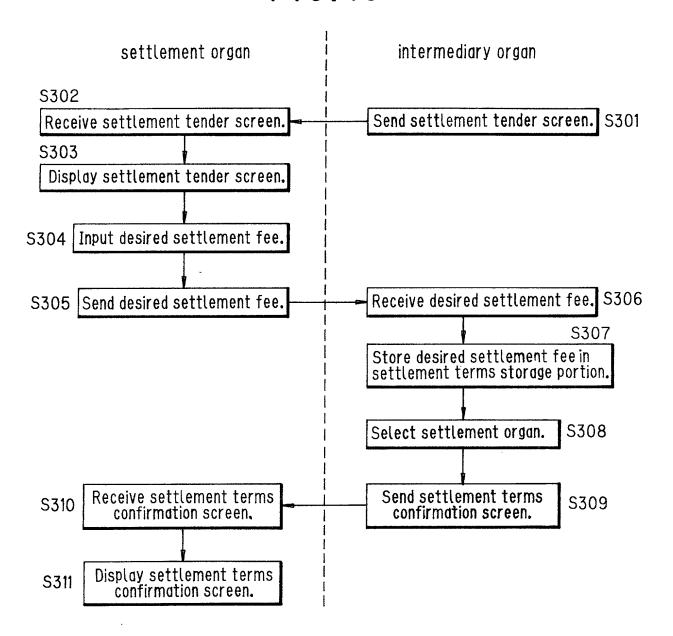


FIG. 16



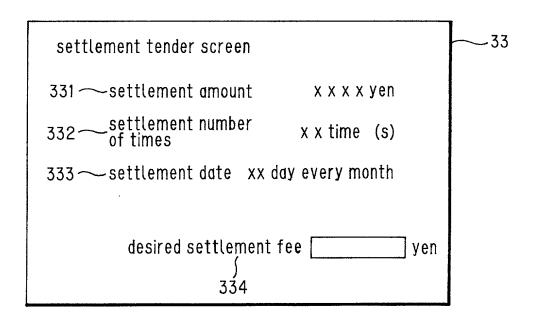
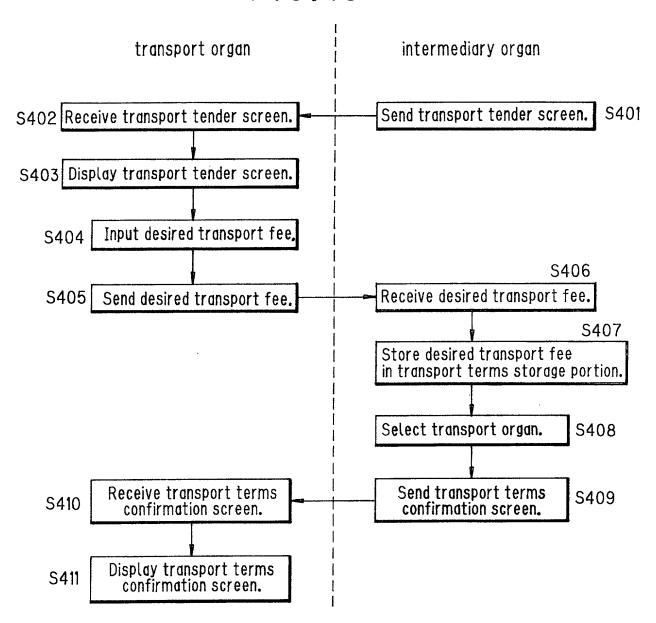
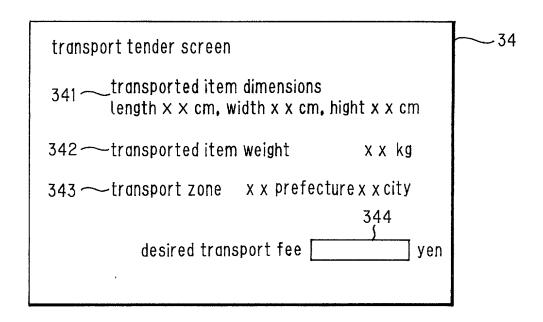
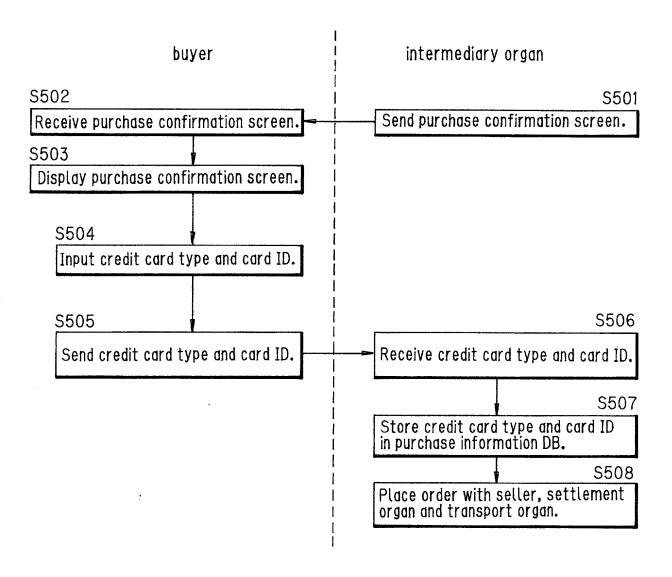


FIG. 18





F1G.20



F1G.21

purchase confirmation scr	een 35
351 ∕seller	x x x x company
352 — selling price	x x x x yen
353 — settlement organ	x x x x corporation
354 — settlement fee	x x x x yen
355∕—transport organ	x x x x corporation
356∼transport fee	x x x x yen 357
credit	card
card I	D